## 文藻圖書館流通問題處理表

## Library Patron Claims / Request Form

日期 Date	經手人 Staff	□ 聲稱未借 Claims Did Not Check Out		
		□ 聲稱已還 Claims Returned		
姓名 Name 電話 Phone	學號/證號 Wenzao ID E-mail	□ 尋書 Item Search Request (僅限本校教職員工生,15個工作天內尋找3次 若在月日前未尋獲,就不用通知)		
		□ 尋書,館藏地在樓罕用書區 Request Closed Stack Item(s)		
書名 Title				
條碼 Barcode		索書號 Call Number		
處理日期/狀況 Search Process	□尋獲	□未尋獲		□尋獲 □ 未尋獲
	□尋獲 □ 未尋獲			□尋獲 □ 未尋獲
	□尋獲	→ 未尋獲 —		□尋獲 □ 未尋獲
處理結果 Search Result				
□ 本人已充分了解,聲稱未借、聲稱已還之書籍資料經圖書館協尋6次且本人亦無法尋獲時,圖書館得依書籍賠償相關辦法向本人求償(含相關逾期罰款)。賠償手續未完成之前,圖書館可停止本人各項相關權益。				
☐ I fully understand the procedures of library patron Claims Returned or Claims Did Not Checked Out, which the library staff will complete 6 searches from the date my claim is received and the item(s) claimed must remain on my account throughout the search process. If the library search result proves unsuccessful, I acknowledge that I am responsible for the replacement of the item(s) including any overdue fees. Before the replacement procedure is completed, my library account is blocked and my borrowing privileges are suspended.				
簽名 Signature:				

## ※注意事項 Please note:

- 1. 聲稱已還或未借之借閱記錄將持續保留,直到書籍資料尋獲,或由借閱人完成賠償。 This form will NOT remove the claim item from your current checkout list till the item in question is found or replaced.
- 2. 本表單所填寫之個人資料在處理完畢後,本館將會銷毀,不予保留。 The collection of personal information on this form is used for the purposes of providing library services. This form will be destroyed upon completion of processing.